

Refund Procedures and Policies

In order to determine a student's eligibility for refunds of any fees, Education Abroad must first receive written notice of withdrawal from the student either by a signed letter or email. Education Abroad cannot accept notice of withdrawal by any other means, including phone calls or letters from parents. The only exception to this would be if a student were incapacitated. In this case the student's parents or guardians should contact Education Abroad.

Program and Housing Deposits: The \$200 program deposit and \$200 housing deposit are non-refundable should a student withdraw from the program.

Housing Fees: Please note that Temple makes a commitment to housing partners abroad on behalf of students immediately after the due date of students' housing forms and deposits. If a student withdraws from the program or from Temple-arranged housing after the due date and before the start of the program, Temple will attempt to obtain a refund of the housing costs, but a refund may not be possible; students may be liable for the full costs of housing and will be billed accordingly. By the time students arrive on-site, Temple has made irrevocable commitments on their behalf. Students withdrawing from the program or leaving their Temple-arranged housing at or after the start of the program will receive no refund. If a student is responsible for damages or missing items, Temple University will bill the student for the outstanding amount.

Student Health Insurance: Students on Temple study abroad programs must enroll in a health insurance policy issued by HTH insurance and will be billed by Temple accordingly. The HTH insurance fee is refundable up to the start of the program. If a student withdraws after the program begins, the insurance fee is prorated based on the date of withdraw.

Other Program Fees (where applicable): Once charges are posted to student accounts and initial bills are generated, Temple makes commitments on behalf of students for various activities and services covered by program fees (if any) such as orientation events, meals and excursions, if they are offered as part of the program (please refer to the program information on the Education Abroad website for details of any other program fees). If a student withdraws from the program before initial bills are issued (see Billing Procedures and Policies for approximate initial billing dates), other program fees (if any) are refundable. After bills are issued, Temple will attempt to obtain a refund, but students need to be aware that a refund of program fees after the initial billing date may not be possible.

Tuition: With some exceptions (see * below) students may receive a full refund of tuition up to the end of the second week of classes provided the proper drop/add form and formal notice of withdrawal are completed and submitted in time. After this, refunds are not possible, though there is provision for petitioning for a refund of tuition after the end of the second week of classes if there are extenuating circumstances. For Temple's refund policy concerning tuition, please check the following website:
http://www.temple.edu/bulletin/Enrolling/financial_information/tuition_fees/fininfo_tuition_fees.shtml

* Some of Temple's programs involve partnerships with schools abroad. This information can be found on our website. For these programs Temple makes financial commitments on behalf of students to the partner institution; the amount of any tuition refund will depend upon what, if any, refund can be secured from the partner. If a student withdraws from the program before initial bills are generated, full tuition is refundable. If a student withdraws after bills are issued, Temple will attempt to obtain a refund, but a refund of tuition after the initial billing date is subject to the policies of our partners abroad.

Temple reserves the right to amend prices to reflect changes in economic conditions.